

FAQ - Newsletter In-Service

1. **How many copies of the Caregiver Assistance News do I get each month?** Each month you receive by email links to several formats, view newsletter format. [Link to sample formats here](#)

Your purchase includes the right-to-reproduce as many copies as your license allows, usually 100 copies per month for one site. (Discounted higher quantity licenses are available for additional locations.) [Link to In-service Monthly Training Here](#)

2. **When can I expect my issues to be delivered?** The newsletter is emailed from the 1st to 7th of each month three weeks before the issue date, e.g. February issue is emailed by January 7th.
3. **What if I find an issue is not useful for my program?** Simply email us at newsletters@comfortofhome.com and we will swap it out for a back issue of your choice from the Back Issue Editorial Calendar. [Link to editorial calendar here](#)
4. **Can I add our own information to the newsletter?** Yes, replace the placeholder text in the page 3 Cartoon space with your own text or leave our text. [Link to sample formats here](#)
5. **How many questions are in the Quick Quiz?** Ten quiz questions that are drawn from the issue to ensure assimilation of the content and help fulfill monthly in-service requirements.
6. **Is there a money back guarantee?** You must be completely satisfied with *Caregiver Assistance News*, or you may cancel at any time in the coming year for a full refund for all undelivered issues.